

Customer Experience

Risk Title	Risk Category	Target Risk Appetite	Aligned with RAS?
• Customer Experience Service Delivery	Operational	Cautious	Yes

Data and Insights

Risk Title	Risk Category	Target Risk Appetite	Aligned with RAS?
• Information Governance	Compliance	Averse	Yes

Digital and Technology

Risk Title	Risk Category	Target Risk Appetite	Aligned with RAS?
• Climate Change - Digital Infrastructure	Climate/Environmental	Averse	Yes

Early Intervention and Community Empowerment

Risk Title	Risk Category	Target Risk Appetite	Aligned with RAS?
• Continued Inability to meet the Unsuitable Accommodation Order	Compliance	Averse	Yes
• Void Property Management	Operational	Averse	No